

WELCOME TO YOUR SOLACE CORE BENEFITS

GET IN CONTACT WITH US:

Contact our team on: **0860 SOLACE (765223)**
Or email: **solace@legalandtax.co.za**



Wozipo Capital (Pty) Ltd is an NCR accreditation company, number: NCRP402

Legal and Tax Services (Pty) Ltd is an Authorised Financial Services Provider, FSP No. 28566.
Legal Expense Insurance underwritten by Centriq Insurance Company Limited, FSP No. 3417.
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SOLACE

Member of

Legal&Tax

WELCOME TO YOUR NEW SOLACE CORE BENEFITS!



Solace Employee Benefits by Legal and Tax is proud to introduce you to your new Solace Core benefits. These Solace Core benefits are designed to assist you with many of the challenges you may face in your personal capacity which may be legal, tax, financial, debt or trauma related. The benefits below are available to you, your spouse and children under the age of 18.

We must encourage you to be proactive in using your benefits. Even if you are unsure whether our service can assist with your challenge, we ask that you make us your first port of call. All interactions are kept completely confidential.

WHAT BENEFITS DO YOU HAVE ACCESS TO?



FINANCIAL WELLNESS

- Building and maintaining your annual budget
- Generating your credit report, guidance and analysis of your credit score and assistance with improving your credit score
- Education on secondary income generating techniques, lifestyle advice, the importance of savings and controlling your financial wellness through difficult times



DEBT ASSIST

- Reviewing your current financial position and reconstructing existing budgets for better affordability
- Conducting reckless lending investigations
- Negotiating payment terms and interest rates with credit providers
- Negotiating repossession
- Facilitating debt counselling/review
- Rehabilitation through education



LEGAL ASSIST

- Around the clock legal advice on all legal matters excluding labour matters
- Legal assistance and standard document drafting such as wills or letters of demand
- Advice on handling 3rd party claims
- Advice around dispute resolutions
- Advice on family law and civil matters



TAX ASSIST

- Guidance through first time tax registration
- Annual tax advice
- Advice on tax return submission
- Handling all tax return submissions on your behalf. (A charge may be applied)
- Guidance through a tax audit
- Educational advice on tax benefits



TRAUMA ASSIST

- **R10 000 private ambulance cover** per family per year
- **R10 000 trauma counselling services** with a maximum of R5000 per family member per year
- Referral service for **medical advice**
- Dispatch of other emergency services at cost to the member

HOW TO MAKE USE OF YOUR BENEFITS?

YOU CAN ACCESS OUR SERVICES THROUGH THE FOLLOWING MEDIUMS:

- The **Solace Benefits app** is available on both the Apple Store or Android Play Store. Search for "Solace Benefits" and download our app for free! Just select a category of service and one of our consultants will call you back
- Call **0860 765 223 – 0860 SOLACE** and a consultant will assist you
- Email **info@solacebenefits.co.za**
- Private message on the **Solace Benefits facebook page**

OUR TELEPHONIC SERVICES ARE AVAILABLE 24/7 365 DAYS A YEAR

If your consultant has requested for you to send supporting documents, please make sure to follow up with your consultant to ensure that these documents have been received.

In the event of an emergency, please make use of our **Trauma Assist panic button facility!** Either use the red panic button within our Solace app or save the following number as a favourite or speed dial on your mobile phone ***134*226#** - Alternatively call **078 157 5919**. Please remember to frequently test your panic button.

ONGOING EDUCATION AND COMMUNICATION

Once every quarter we will be visiting your offices to provide you with some legal, tax or financial wellness advice as well as a refresher on how to use our benefits.

Remember to download our app and subscribe to our facebook page to receive ongoing tips.

Our website **www.solacebenefits.co.za** also contains many educational brochures to help you tackle life's challenges