



# BUMPER BASH BLUES?

SOLACE

Member of **Legal&Tax**

**The accident must be reported to the police in 24 hours in order for an accident report to be completed.**

If you have insurance you need to report the accident to your insurance as soon as possible – within 3 months - and follow their instructions regarding the processing of your claim.

If you do not have insurance or your insurance company has rejected your claim – you can claim damages to your car from the party who caused the accident. If you caused the accident then you will be liable for your own damages and that of the other party.

If you were injured in the accident, and it was not due to your own negligence, then you may have a claim with the Road Accident Fund (RAF). Claims against RAF are limited to serious injuries, where there is 30% body impairment. Your doctor will therefore have to give medical reports on your injuries in order to establish whether your injuries meets these requirements. You may claim medical expenses and general damages from RAF. General damages (pain and suffering and loss of income) claims are however limited.

## 1 Stay Calm

Accidents are stressful but keeping calm will help you assess the situation better, it will also help you recall information about the accident at a later stage. Do not move the vehicle and switch your hazard lights on.

## 2 Assess injuries & damages

If it is safe for you to do so, assess if you or anyone is hurt and call for help. Examine the extent of damage to the vehicles as well.

## 3 Exchange information

Please find an information form here

## 5 Get details of witness

You might not be able to take pictures at the scene but a witness may come in handy, get and keep details of witnesses.

## 4 Take evidence pictures

These will come handy in case you or the other party forgets some details about the accident. Do not tamper with evidence.

## When to contact us?

- If you were not responsible for the accident and the other party is refusing to pay damages
- If your property was damaged due to a car accident
- If you have been injured in a motor vehicle accident
- If you have any question regarding a motor vehicle accident

## 7 Towing

You are not forced to get your car towed by the first tow truck to arrive on the scene, take care in choosing a tow service provider if you do not have insurance and check that all the slips have been filled in correctly.

## 6 Report accident

Give a detailed account of the accident at the nearest Police Station if no officers were called to the scene, remember to include information about the direction the vehicles were travelling, road signs, street names and traffic lights. Draw if you must.

Trauma Assist gives you immediate medical advice and assistance should you be in an accident. Contact 0860 587 587 for more info  
Legal and Tax has an accidental death benefit plan.  
Contact 0860 587 587 for more info

| DETAILS OF PERSON INVOLVED                  |  |     |
|---|--|-----|
| First Name/s                                | Last Name  |     |
| ID Number                                   | Contact number (c)   | (w) |
| Address                                     |  |     |
|   |  |     |
|   |  |     |
| DESCRIPTION OF VEHICLE INVOLVED             |  |     |
| Brand of vehicle                            |  |     |
| Registration Plate Number                   | Type of vehicle <input type="checkbox"/> Sedan <input type="checkbox"/> SUV/4x4 <input type="checkbox"/> Hatch back <input type="checkbox"/> Convertible |     |
| INSURANCE COMPANY INFORMATION               |  |     |
| Insurance Company Name                      | Contact Number   |     |
|   |  |     |
| DETAILS OF STAFF ON SCENE                   |  |     |
| POLICE OFFICER/S                            |  |     |
| Station                                     |  |     |
| Full Name                                   | Contact number   |     |
| Full Name                                   | Contact number   |     |
| AMBULANCE PARAMEDIC/S                       |  |     |
| Company Name                                |  |     |
| Full Name                                   | Contact number   |     |
| Full Name                                   | Contact number   |     |
| DETAILS OF TOW TRUCK DRIVER                 |  |     |
| Company Name                                | Contact number   |     |
| Address                                     | Registration Number  |     |
| <i>where your vehicle is being taken to</i> |  |     |
| Drivers Full Name                           | Contact Number   |     |

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**Legal and Tax Services (Pty) Ltd is an Authorised Financial Services Provider, FSP No. 28566.**

Funeral Benefits underwritten by Centriq Life Insurance Company Limited, FSP No. 7370.

Legal Expenses Insurance underwritten by Centriq Insurance Holdings Limited, FSP No. 3417.